



NEWS RELEASE

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Scantalk Selected for Membership in Avaya Developer *Connection* Program

Network of companies creates innovative, IP-enabled Intelligent Communications applications that extend the value of multivendor networks

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Allerod, Denmark – Scantalk, an independent developer and distributor of computer telephony integration (CTI) solutions, today announced it has been selected by Avaya Inc. (NYSE: AV), a leading global provider of business communications applications, systems and services, for membership in the Avaya Developer *Connection* program.

Scantalk is the developer of Teamview Unified Operator, an application that provides integrated access to calendar, e-mail, directories and instant messaging from an operator's switchboard. The Scantalk solution is designed to complement Avaya Communication Manager IP telephony software, as well as Avaya IP Office, a converged voice and data solution for small and mid-sized businesses. As a result, receptionists and company operators can provide excellent customer service by searching in the company directory, finding the person with the right skills, and then transferring calls based on status information provided by phone, calendar and messaging applications.

The Avaya Developer *Connection* program promotes the development, compliance-testing and co-marketing of innovative third-party products that are compatible with standards-based Avaya solutions. Member organizations have expertise in a broad range of technologies – including IP telephony, contact center and mobility applications – helping companies extend the value of multivendor networks and transform voice into an intelligent business application that delivers true value to the bottom line.

“Membership in Avaya’s developer community will help us build our business by expanding our network of partner companies and extending our reach,” said Keld G. Hansen,

CEO of Scantalk. “Gaining access to support from Avaya and to compliance testing of our software will help customers buying our solution know they are making a solid and profitable investment that will last.”

The Avaya Developer*Connection* program currently includes thousands of software and hardware developer companies, integrators, service providers and customers. Members have created hundreds of innovative solutions tested for Avaya compliance, including natural language speech recognition applications, wireless services, specialized computer telephony integration and reporting capabilities, and applications tailored for specific vertical industries.

Through the Developer*Connection* program, Avaya provides a number of tools and capabilities to member companies. One example is Application Enablement Services (AES)—a set of application programming interfaces, protocols and Web services that makes it easier for developers to create Avaya-compatible networks, devices and applications.

“With the involvement of companies like Scantalk, our Avaya developer community has become a catalyst for rapid innovation — creating multivendor applications that help enterprises around the world unleash powerful new possibilities for operating more efficiently and effectively,” said David Sheldon, regional director for Avaya’s Developer*Connection* Program in Europe, the Middle East and Africa. “We help businesses embed secure, reliable Intelligent Communications into the very fabric of their organization so employees and customers have ready access to information regardless of where they are and how they prefer to communicate.”

As a member of the Developer*Connection* program, companies have access to a wide range of support from Avaya, including technical resources and training. There are three levels of membership – Registered, Gold and Platinum – each entailing progressive levels of marketing and sales involvement. Free Registered membership is available to anyone interested in designing Avaya-compatible solutions. Gold and Platinum members must meet rigorous Avaya criteria for customer satisfaction, product support, business operations, marketing and sales. Scantalk is a Gold member of the Avaya Developer*Connection* program.

Membership information and a listing of solutions developed and tested under the Developer*Connection* program are available at www.devconnectprogram.com.

About Avaya

Avaya Inc. designs, builds and manages communications networks for more than 1 million businesses worldwide, including over 90 percent of the FORTUNE 500®. Focused on businesses large to small, Avaya is a world leader in secure and reliable Internet protocol (IP) telephony systems and communications software applications and services.

Driving the convergence of voice and data communications with business applications - and distinguished by comprehensive worldwide services - Avaya helps customers leverage existing and new networks to achieve superior business results. For more information visit the Avaya website: www.avaya.com.

About Scantalk

Scantalk is a value-added distributor and systems integrator. Scantalk distributes a variety of converged technologies and designs, develops and markets CTI communication software. As a systems integrator, we specialize in solutions that combine telecommunication and information technology infrastructures. For more information, visit Scantalk's website, <http://www.scantalk.com>, or our dedicated page for Avaya products at <http://www.scantalk.com/solutions/avaya.htm>.

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