



TeamView[®] Unified Directory and Smart Directory

What a good way to work smart

AVAYA

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TeamView® Unified Directory and Smart Directory

Unified Directory and Smart Directory optimize your work.

TeamView® Unified Directory is a powerful web-Directory. It takes all the unique search features from TeamView Unified Operator and makes it available for the whole organization.

TeamView® Unified Directory's intuitive interface combined with a great search engine. A simplified use gives optimal working conditions for all employees.

The solution provides employees with a solid solution and an excellence tool for fast finding colleagues that can service a customer or be contacted for a call, see status before you click.

The screenshot shows a search interface with a search bar containing '49'. On the left is a navigation tree for 'Scantalk' with categories like Denmark, Users, ExterneKonsul, Sales, Administration, Development, Management, Support, Resources, SystemAccounts, and Global. The search results are as follows:

Name	Role	Phone	Mobile	Email
Keld G. Hansen	CEO Scantalk ApS	4902	20248490	KGH@scantalk.com
Rune Brown Christensen	Junior Developer Development	4903	61863329	RBC@scantalk.com
Marc Korsgaard	Support Engineer Scantalk ApS	4905	41622063	MKO@scantalk.com
Peter Michael Svendsen	Business Development Manager Sales	4904	21614833	PSV@scantalk.com

This screenshot shows the same search results as above, but with a detailed view of Keld G. Hansen selected. The details are as follows:

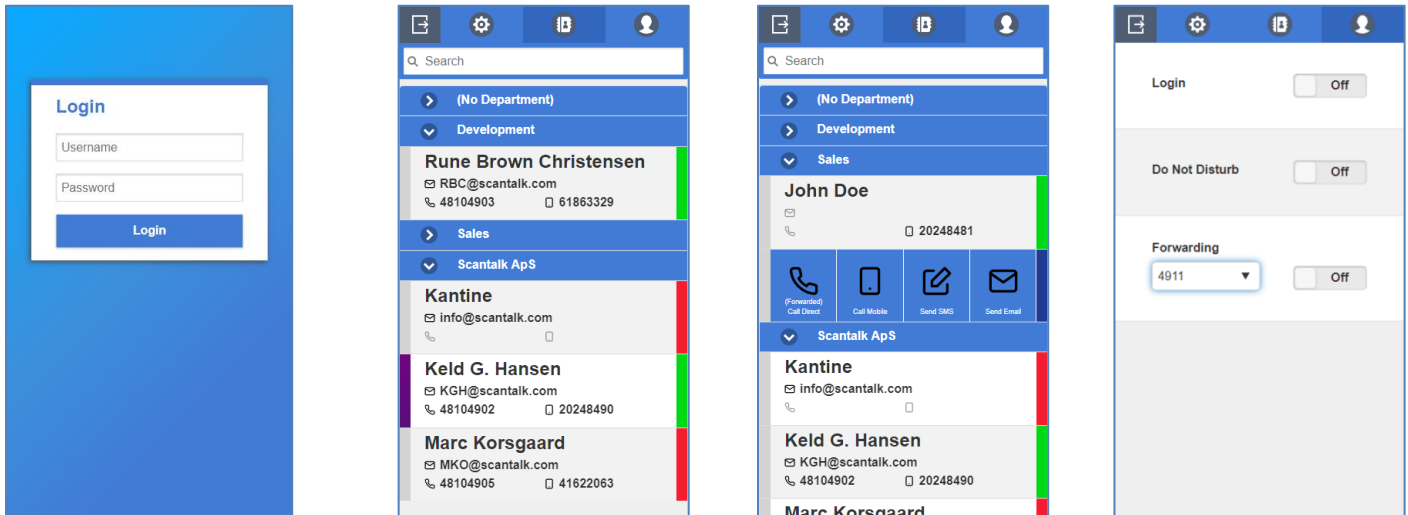
Initials	
Fax	70222085
Branch	Scantalk,Denmark,Users,Management
City	Farum
Secretary	
Department	Scantalk ApS
Company	Scantalk ApS
Title	CEO
Email	KGH@scantalk.com

On the right side of the detailed view, there is a calendar showing a blue block from 10:00 to 12:00 and a purple block from 15:00 to 16:00. A 'Close' button is located at the bottom of the detailed view.

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TeamView® Smart Directory brings these features to you smartphone and you can work as if you were in the office.

TeamView Smart Directory is a WEB implementation and uses the newest mobile technology; this means no space consuming old fashion app must be installed. You can reach the functions through the login and security is in top with using SSL to secure you data privacy. You can scroll to the contact or search as you like, swipe right to get access to phone functions. In your personal menu you can activate Forwarding and DND. Or login and out of hunt groups.



Benefits

- Give all employees the search features of Unified Operator on web and mobile.
- Reduce handling times for contacting colleagues. Save time.
- Effective solution for modern companies with very low Total Cost of Ownership (TCO).

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Technical Requirements

Avaya IP Office

AVAYA IP Office	Avaya IPO firmware 8.x or higher Avaya IPO CTI Link
AVAYA CM/AURA	AVAYA AURA 6.X or higher AVAYA AES 6.X or higher TSAPI license pr. Monitored phone

General Requirements

Active Directory and Calendar Integration	1 Domain user with Mailbox and rights to impersonate.
SQL Server	Microsoft SQL Server 20xx and Microsoft SQL Server 20xx Express (configuration Preferred operate in mixed mode). PostgreSQL 9.6 or higher.
Windows Operation System	Windows Server 2008R2, 2012R2 or 2016. Server must be a part of the domain and there must be at least 500 MB free space for database and log files.
Server Requirements	4 Core 2 GHz, 4 GB memory, 80 Gb HDD.



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